



Information Center

SUBJECT

E-SHOP

QUESTION

How can I check the status of my order?

ANSWER

The status of your order is easy to find.

* Check your e-mail. You were required to enter an e-mail address during 'Checkout'. You will receive e-mails at your address keeping you up-to-date about the status of your order.

* Visit the website. Check the status of your most recent orders by visiting Your Account <https://eu.levi.com/en_NL/login.html> . This is the easiest and fastest way to get the most current information regarding your eu.levi.com orders. When you click on Your Account <https://eu.levi.com/en_NL/login.html> , you will be prompted to log in with your e-mail address and password. An order summary page will provide you with detailed information about your current order or past orders. Please note: Immediately after you place an order, order information may not appear on eu.levi.com in your order history for up to 1 hour.

Please refer to our question 'How do I track an order?' for more information.