



Information Center

SUBJECT

E-SHOP

QUESTION

How do I know that my payment details will be secure?

ANSWER

We use the industry standard encryption protocol known as Secure Socket Layer (SSL) to keep your order information secure. All the confidential data like payment information is encrypted and transmitted through a secure channel using SSL encryption. Transactions also require the use of the security code (CV2) number from the back of your credit or debit card. This information is only available with physical access to the card and is not stored by this web site.

We have established a Secure Shopping Guarantee for every transaction that you make with eu.levi.com. Should any unauthorized charges appear on your credit card as a result of shopping with eu.levi.com, you must notify your credit card provider in accordance with its reporting rules and procedures.

Please note that we never ask a customer to confirm any account or credit card details via email. If you receive an email claiming to be from Levi's® asking you to do so, do not respond. Please send us an e-mail.